



QUALITY POLICY

As a primary obligation, Maicon Engineering promotes the policy that Quality and Continuous improvement of Quality is the benchmark in all facets of its operation and is committed to meeting the needs and expectations of our clients by the capable implementation of a tried and proven Quality Management System.

This is achieved by:

- Complying with statutory obligations, standards, specifications and codes of practice relevant to quality management
- Maintaining, monitoring, reviewing, auditing and continually improving the Quality Management System consistent with certification requirements of AS/NZS ISO 9001
- Providing sufficient and suitable resources to implement and maintain the Quality Management System
- Engaging suitably qualified, skilled, and experienced people
- Educating and training in order to continually improve the skills of our people, awareness and knowledge of quality issues and practices
- Identifying, reporting, investigating and resolving all non-conformances and taking action to prevent recurrence
- Establishing, reviewing and communicating performance measures and taking action to improve outcomes
- Monitoring and evaluating the quality performance of consultants, subcontractors and suppliers and implementing effective communication with them on quality and compliance issues.

BRAD CROOK
GENERAL MANAGER

14th April 2011